



Contribution ID: 229

Type: **Invited Talk**

KEYNOTE 1: Digital Transformation: Issues of the Public Service

Monday, 2 December 2019 09:45 (45 minutes)

Generally, a lot of awareness has been created around Digital Transformation/ the Fourth Industrial Revolution (4IR) with various stakeholders electing to focus on matters of interest to them. However, there are known challenges and requirements for the public service to be able to transform digitally. The presentation would talk about challenges/ issues (people/ process/ technology issues) that require interventions/ solutions to achieve a Digitally Transformed public service.

Supported Student

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Session Classification: KEYNOTE 2